

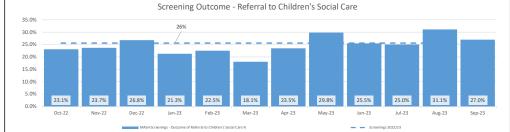
September 2023

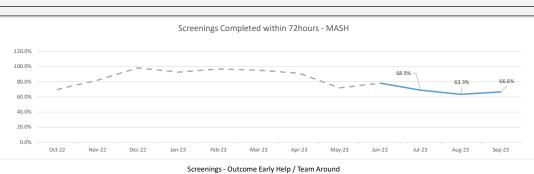
CHILDRENS SERVICES PERFORMANCE AND QUALITY ASSURANCE SCORECARD

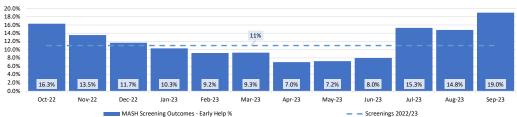


FRONT DOOR - Head of Service - Adolescent Services - Wendy Monnelly

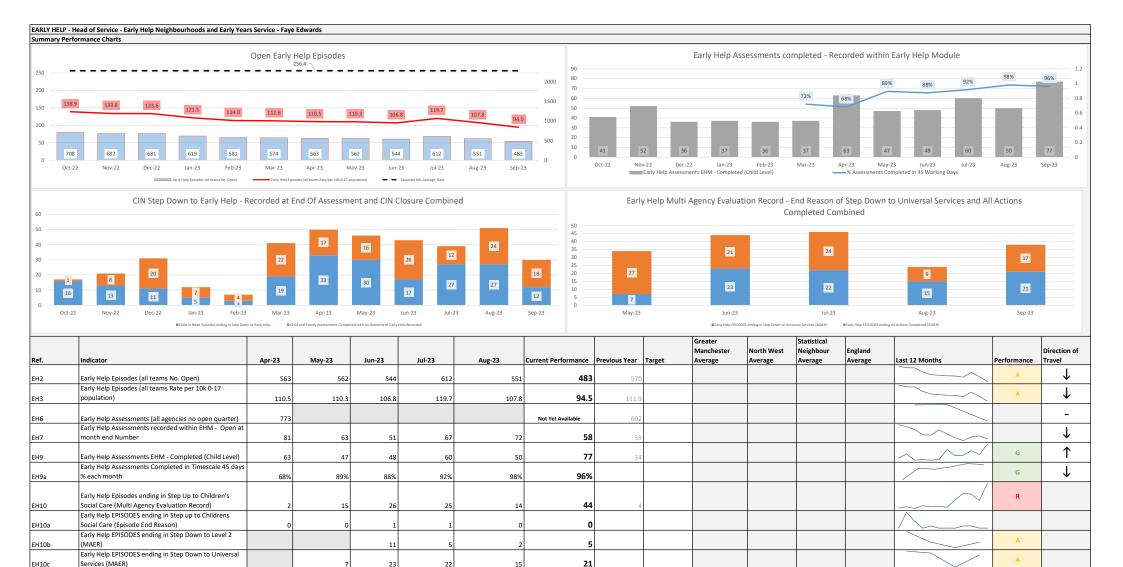








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Ref	Indicator	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Current	Previous Year	Target	Greater Manchester Average	North West Average	Statistical Neighbour Average	England Average	Last 12 Months	Performance	Direction of Travel
FD1	Contact Received Inc. LCS contacts - (No. in Month)	1107	1440	1346	1295	1167	1265	1350								1
FD2	Contact - (12 Month Rolling Rate)	3139	3107	3101	3097	3099	3073	2732								\downarrow
FD2a	MASH Contact (No)	1059	1429	1337	1288	1096	1254	1343								1
FD2b	MASH Contact Ending Prior to Screening (No)	232	441	358	387	274	93								Α	\downarrow
FD2c	MASH Contact Ending Prior to Screening (%)	22%	31%	27%	30%	25%	7%								Α	\downarrow
FD2d	Requests for Information Received	40	47	45	61	60	39									1
FD2e	MASH Screenings Completed	791	947	936	837	791	951								R	
FD2f	MASH Screenings Completed within 72hrs	91.1%	71.9%	78.1%	68.9%	63.3%	67%								R	
FD7	Contact Referred to children's social care (% of ALL contact in month EHM and LCS with an outcome of Children's Social Care by month end)	17.5%	16.4%	15.5%	16.3%	21.5%	21%	20%							G	
FD8b	Requests for Information Completed	40	47	45	61	60	33									
FD8c	MASH Screening Outcomes - Referral to Children's Social Care %	23.5%	29.8%	25.5%	25.0%	31.1%	27%	26%							A	
FD8d	MASH Screening Outcomes - Early Help %	7.0%	7.2%	8.0%	15.3%	14.8%	19%	11%							G	
FD8e	MASH Screening Outcomes - Referral to Other Agency %	19.9%	29.7%	18.6%	1.1%	1.1%	1%	13%							R	
FD8f	MASH Screening Outcomes - Information and Advice %	49.1%	52.9%	48.6%	58.8%	53.2%	52%	53%							G	
FD16	Domestic Abuse Notifications Received	165	283	260	200	285	269									



Early Help EPISODES ending All Actions Completed

Child in Need Episodes ending in Step Down to Early

Child and Family Assessments Completed with an

Outcome of Early Help Recorded

(MAER)

Help

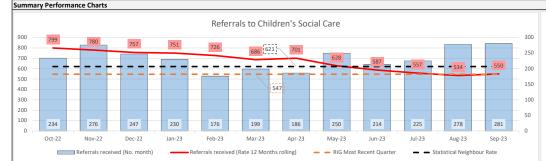
EH10d

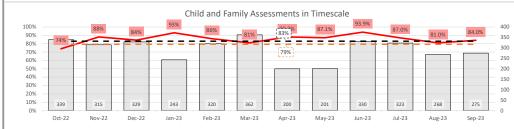
EH11

EH11a

CHILD IN NEED - Head of Service - Child in Need and Child Protection - Helen Delamere

Assessments Completed (No. Month)

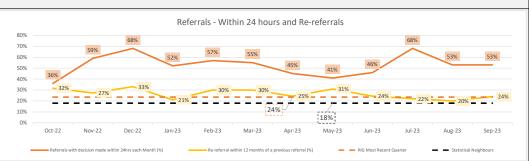


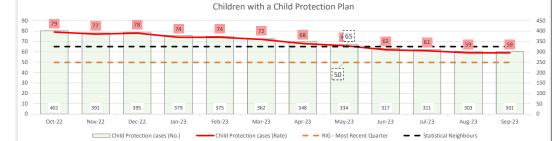


- RIG Most Recent Quarter

Statistical Neighbours

Child and Family Assessments completed under 45 working days (%)





Ref	Indicator	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Current Performance	Previous Year	Target	Greater Manchester Average (2021/22)	North West Average (2020/21)	Statistical Neighbour Average (2021/22)	England Average (2021/22)	Last 12 Months	Performance	Direction of Travel
CIN1	Referrals received (No. month)	186	250	214	225	278	281	280							Α	↑ (
CIN2	Referrals received (Rate 12 Months rolling)	628	587	557	534	550	541	701	612	700	548	621	538		G	\downarrow
CIN3	Referrals with decision made within 24hrs each Month (%)	45%	41%	46%	68%	53%	53%	46%						\frown	Α	↔
CIN4	Re-referral within 12 months of a previous referral (%)	25%	31%	24%	22%	20%	24%	28%	20-24%	21%	21%	18%	20%		G	\downarrow
CIN5	Referrals where a child was found to be not in Need after Assessment.	26%	17%	15%	14%	11%	13%	30%	29%	24%	25%	25%	29%		G	1
CIN6	Assessments Completed (No. Month)	200	201	330	323	268	275	383							G	
CIN7	Assessments Completed (12 Month Rolling Rate)	862	799	779	750	706	689	900		715	594	688	533		G	
CIN8	Child and Family Assessments completed under 45 working days (%)	88.0%	87.1%	93.9%	87.0%	81.0%	84%	76%	85%	81%	81%	83%	84%		G	1
CIN9	Strategy Meetings (No. Completed Month)	91	181	160	156	142	121	151								
CIN10	Strategy meetings (12 Month Rolling Rate)	343	342	339	332	336	332	353								
CIN10a	Strategy Meeting Attendance by Key Agency - Police (%)		99%	100%	100%	100%	99%								G	
CIN10b	Strategy Meeting Attendance by Key Agency - Health (%)		88%	88%	87%	89%	88%								Α	
CIN10c	Strategy Meeting Attendance by Key Agency - Education (%)		90%	85%	86%	44%	87%								Α	
CIN11	Strategy Meeting Outcome - S47 (% Month)	82%	69%	69%	64%	59%	65%	74%							Α	
CIN12	Strategy Meeting Outcomes-No Further Action (% Month)	10%	24%	24%	31%	32%	25%	21%						$\sim \sim \sim$	Α	
CIN13	Section 47s Completed (no. Month)	65	110	133	105	77	77	113						\sim		
CIN14	Section 47s Completed (12 Month Rolling Rate)	254	246	249	247	238	235	268		212	189	267	180			
CIN15	Section 47s Completed - % Conference Outcomes ICPC (YTD)	35%	32%	29%	32%	34%	39%	39%		42%	41%	40%	38%		Α	
CIN16	Child in Need Plan (No.)	387	383	413	392	425	408	513								
CIN17	Child In Need Reviews that were due completed in timescale (% YTD)	69%	66%	69%	71%	68%	69%	74%	80%					$\phantom{100000000000000000000000000000000000$	R	
CIN18	Child Protection cases (No.)	348	334	317	311	303	301	348		281	246	326	211		G	

CIN19	Child Protection cases (Rate)	68	66	62	61	59	59	68		56	49	65	42		G	\leftrightarrow
	Child Protection - Statutory visits in timescale (visit within last 28 days at Month end)	91%	86%	85%	90%	91%	94%		95%						G	↑
	Number of Times a Child was Reported Missing (No Month)	116	146	179	170	165	185	145						$\overline{}$	R	1
	Number of Incidents where a Missing from Home Interview was Offered (by month end)	79	108	134	133	105	137								Α	
	Missing incidents completed return home interview with 72hrs (No)	48	70	85	84	70	112								Α	
I UN24	Number of Children with one or more missing incident each month	63	87	89	91	93	90	79							Α	\downarrow
	Complex Safeguarding - Referrals into the Complex Safeguarding Team (Quarterly)				32		27	17								
CIN26	Complex Safeguarding - Referrals into the Complex Safeguarding Team Closed NFA % (Quarterly)				50%		33%	46%								
	Complex Safeguarding Team - Cases Open to Complex Safeguarding Team (Quarterly)				29		0	37								

CARED FOR CHILDREN - Head of Service Cared for Children and Care Leavers - Sara Patel

12%

CF15

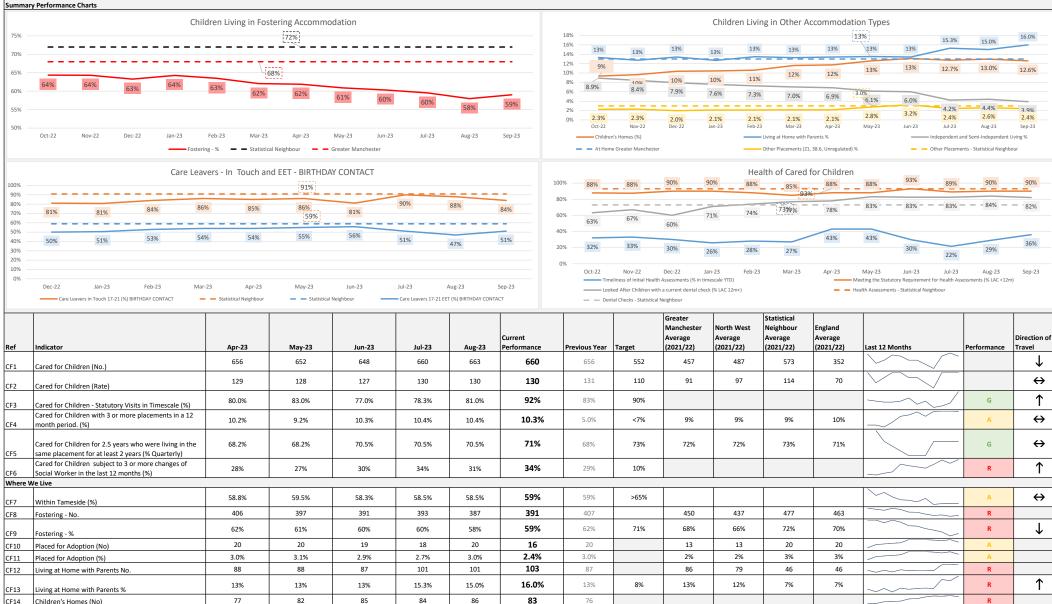
Children's Homes (%)

13%

13%

12.7%

13.0%



CF16	Independent and Semi-Independent Living No	45	40	39	28	29	26	46						G	
CF17	Independent and Semi-Independent Living %	6.9%	6.1%	6.0%	4.2%	4.4%	3.9%	7.0%						G	
CF18	Secure Units No	2	1	1	1	1	1	3						G	
CF19	Other Placements (Z1, 38.6, Unregulated) No.	14	18	21	16	17	16	14	13	13	20	7	<u> </u>	А	
CF20	Other Placements (Z1, 38.6, Unregulated) %	2.1%	2.8%	3.2%	2.4%	2.6%	2.4%	2.1%	2%	2%	3%	1%		А	
Outcom	es														
CF21	Timeliness of Initial Health Assessments (% in timescale YTD)	43%	43%	30%	22%	29%	36%	27%						R	1
CF22	Timeliness of Initial Health Assessments (% in timescale MONTH)	43%	43%	13%	0%	46%	59%	27%					$\searrow \checkmark \checkmark$	Α	↑

12.6%

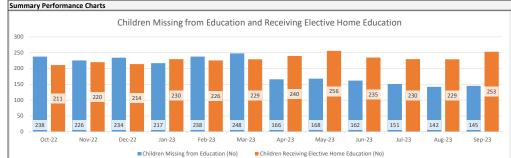
12%

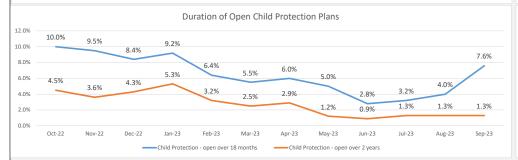
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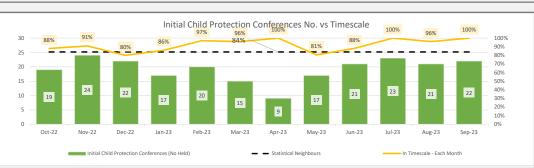
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CF23	Meeting the Statutory Requirement for Health Assessments (% LAC +12m)	88%	88%	93%	89%	90%	90%	85%	96%	93%	92%	93%	89%		G	1
CF25	Looked After Children with a current dental check (% LAC 12m+)	78%	83%	83%	83%	84%	82%	77%	80%	69%	74%	73%	70%	\sim	G	\downarrow
CF27	Looked After Children with an Education Health and Care Plan (%)	22%	23%	22%	21%	21%	21%	22%							A	
CF28	Looked After children 3 - 15 with a current Personal Education Plan (% Quarterly)	99%	99%	99%	99%	99%	99%	99%							G	↔
CF29	Care Leavers with a Pathway Plan in place (%)	86%	85%	85%	86%	87%	87%	86%							Α	\leftrightarrow
CF30	Care Leavers in Touch 17-21 (%) BIRTHDAY CONTACT	85%	86%	81%	90%	88%	84%	92%	93%	94%	95%	91%	93%		А	\downarrow
CF31	Care Leavers 17-21 EET (%) BIRTHDAY CONTACT	54%	55%	56%	51%	47%	51%	54%	52%	55%	54%	59%	58%		Α	1

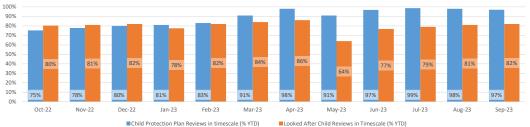
SAFEGUARDING AND QUALITY ASSURANCE - Head of Service Safeguarding and Quality Assurance - Debbie Duddridge





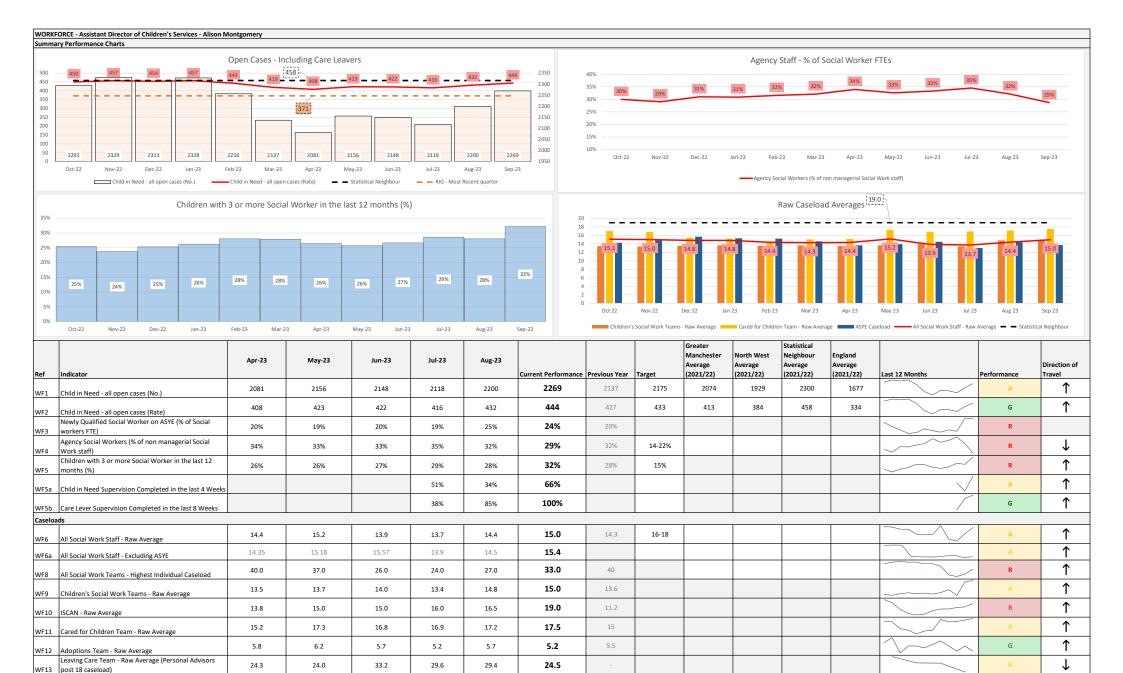






Ref	Indicator	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Current Performance	Previous Year	Target	Greater Manchester Average (2021/22)	North West Average (2021/22)	Statistical Neighbour Average (2021/22)	England Average (2021/22)	Last 12 Months	Performance	Direction of Travel
SG1	Children Missing from Education (No)	166	168	162	151	142	145	248							Α	1
SG2	Children Receiving Elective Home Education (No)	240	256	235	230	229	253	229							Α	1
SG3	% of Children receiving Elective Home Education who are open to Children's Social Care	0.8%	1.2%	1.3%	1.3%	1.7%	1.6%	2.2%							Α	\downarrow
SG4	Child in Need (all open cases) with a Education Health and Care Plan (%)	14%	14%	15%	15%	14%	13%	15%							Α	\downarrow
SG5	Children with Initial Child Protection Conferences held under 15 Working Days (% YTD)	100%	87%	87%	92%	93%	94%	72%	83%	81%	79%	84%	79%		G	1
SG6	Children with Initial Child Protection Conferences held under 15 Working Days (% IN MONTH)	100%	81%	88%	100%	96%	100%	72%							G	1
SG7	Initial Child Protection Conferences (No Held)	9	17	21	23	21	22	18						\sim		
SG8	Attendance at Initial Child Protection Conference by Police	100%	100%	81%	74%	95%	86%	59%						$\overline{\mathbf{N}}$	Α	
SG9	Attendance at Initial Child Protection Conference by Health	100%	82%	100%	96%	70%	100%	85%							G	
SG10	Attendance at Initial Child Protection Conference by Education	50%	100%	92%	87%	36%	86%	77%							А	
SG11	Child Protection Plan Reviews in timescale (% YTD)	98%	91%	97%	99%	98%	97%	86%	91%	87%	87%	89%	89%		G	\downarrow
SG12	Child Protection Plan Reviews in timescale (% Each Month)	100%	99%	98%	99%	100%	85%								Α	
SG13	Child Protection - open over 18 months	6.0%	5.0%	2.8%	3.2%	4.0%	7.6%	5.5%							R	1
SG14	Child Protection - open over 2 years	2.9%	1.2%	0.9%	1.3%	1.3%	1.3%	2.5%	2.1%	3.0%	2.8%	3.0%	2.5%		G	↔
SG15	Looked After Child Reviews in Timescale (% YTD)	86%	64%	77%	79%	81%	82%	87%	95%						Α	1
SG16	Audits completed (No Month)	32	23	12	16	Not Yet Available	Not Yet Available	11								
SG17	Audits completed (YTD)	32	55	67	83	Not Yet Available	Not Yet Available	132								
SG18	Audits rated good / outstanding (% YTD)	16%	15%	18%	16%	Not Yet Available	Not Yet Available	35%	45%							

SG19	Audits Requiring Improvement (% YTD)	66%	73%	70%	61%	Not Yet Available	Not Yet Available	52%				
SG20	Audits Inadequate (% YTD)	19%	13%	12%	23%	Not Yet Available	Not Yet Available	13%				



13.8

14.6

13.7

WF14 ASYE Caseload

13.9

14.5

13.1

14.4

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